



FAQs about Xometry Europe

Does Xometry Europe produce the supplied parts itself?

We allocate orders to our partners; we do not produce them ourselves. To do this, we can draw on the largest network of manufacturing companies distributed throughout Europe. Our customers get access to the available capacity of more than 5000 CNC machines and 3D printers. The manufacturers we use are all qualified professionals and have been audited by us. Once an order has been placed, Xometry searches its vast network for the most suitable manufacturers. The selected suppliers usually have free capacity on the required machines and therefore start working on the orders immediately.

Which industries does Xometry serve?

We offer manufacturing services for all sectors where metal and polymer parts are needed. We serve the automotive, railway, aerospace, electronics, and energy industries to name a few.

How much does it cost to use Xometry?

Using the Xometry Instant Quoting Engine is completely free. Customers only pay the manufacturing cost shown. We can offer quality parts at low prices because we use the free capacity at thousands of different manufacturers. This is also why customers often get their orders through Xometry faster than from their previous suppliers. Our producers are located all over Europe. The manufactured parts are provided on an EXW basis (Ottobrunn, Germany).

What materials are the parts made of?

Xometry Europe offers a wide selection of metals and plastics, as well as custom and uncommon materials. In addition, we process orders via our partners using dozens of different manufacturing technologies. These include: CNC machining (milling, turning, drilling), sheet metal working (laser, plasma, waterjet cutting, and moulding), 3D printing (FDM, SLS, MJF, SLA, DMLS, Polyjet, and Carbon DLS), finishing processes (anodising, hardening, chrome plating), and much more. The Instant Quoting platform supports all common CAD file formats (STEP | STP | SLDPRT | IPT | 3DXML | PRT | SAT).

Who checks the quality of the parts produced?

Xometry Europe uses internal quality assurance procedures at partner sites and at our logistics centre. Our quality assurance procedures can usually be evidenced through material certificates, conformity certificates, and test reports.

How does Xometry Europe protect the intellectual property of its customers?

We take intellectual property rights very seriously. Every drawing, sketch, and image uploaded to our system is kept totally secure. To provide this top level of security, Xometry uses the state-of-the-art encryption algorithms. In addition, website traffic on our site is protected by the SHA-256 algorithm with RSA encryption. When we receive an order, only the supplier who is going to produce the part has access to the respective drawing. All supplier manufacturers in our network are contractually obliged to protect intellectual property at all times.

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